

Taxi Cab Complaint Form

GREATER PHILADELPHIA
HOTEL ASSOCIATION



The Greater Philadelphia Hotel Association will maintain a list of Philadelphia taxi cabs that are not in satisfactory condition as reported by our members. Some common complaints include, but are not limited to, lack of air conditioning, driver talking on the cell phone, driver eating, correct rates not posted, and an unclean taxi cab.

To report an unsatisfactory taxi, please fax this form to Philadelphia Parking Authority (PPA), attention Donna Kerwick, Analyst at 215-683-9452 or email taxicomplaint@philapark.org. You will receive a follow up response from the PPA. For more information you can call (215) 683-9440.

Complainant Name: _____

Complainant Phone Number: _____

Complainant Email: _____

Hotel Name: _____

Hotel Contact Name: _____

Hotel Contact Phone Number: _____

Hotel Contact Email: _____

Taxi Cab Number (P#): _____

License Number: _____ Color/Marking _____

Complaint: _____

Time: _____ Location: _____ Date: _____

Complaint:
